



SEVERE WEATHER AND NURSERY CLOSURE POLICY

Curious Explorers will close during Christmas and New Years for **5 working days**. Parents are informed of the actual dates via our Website as well as per email. These dates are variable depending on when Christmas day falls.

Section 7 in Terms and Conditions:

Nursery Closure.

The Nursery is closed for the Christmas and New Year holiday. We do not charge you for this the 5 days we close over Christmas and New Year's. All other days, including Bank Holidays are payable in full.

Section 8 in Terms and Conditions:

Extreme Conditions. In the event of heavy snowfall or severe weather spells, it is the parent's responsibility to check forecasts and conditions, so children are collected on time. Parents will be notified if they are required to pick up early. This also applies in the case of electricity blackouts or other unavoidable extreme situations.

Curious Explorers Ltd reserves the right to close the Nursery in any extreme conditions – eg: weather. In these unfortunate situations the fees are still payable.

When do not take the decision to close lightly, many factors and people are involved in the decision before we inform parents:

Severe weather situations:

1. Each morning the weather and road conditions are assessed, and guidance taken from highways.
2. Some staff do not live close to the nursery and must make journeys in via country lanes and public transport. Staff are expected to make a reasonable effort, get up earlier or give extra time for travel. Staff have a set time they must call management by to inform them if unable to attend work.
3. Ratios of staff and children are considered as this always need to be maintained. We may have to work on a first come first serve basis in relation to how many staff is able to get to the setting.
4. Parents will be informed by 7am via email and if possible, they will be contacted by phone (if management is able to get into Nursery).
5. Our details will be added to the education closure government website: <https://www.hants.gov.uk/education/schoolclosures>

6. Parents will be updated throughout the day to update opening of nursery.
7. The Nursery may have to open for shorter days when appropriate so that staff and families are able to access Curious Explorers whilst having high regards for safety of further travel.
8. For any additional information or updates please email the Nursery office.

We always will put your child's welfare as paramount concern. We would always follow legal requirements and act in the best interest of your child our staff. This may sometimes lead to the nursery closure; however, we will work tirelessly to resolve any situation as soon as possible, within our power to enable the consistent and safe availability of Curious Explorers.